



SUNY INTERNATIONAL STUDY ABROAD HEALTH INSURANCE

2018-19 STUDY ABROAD STUDENT & STAFF HEALTH INSURANCE PLAN

The Health Insurance Plan Offers You:

- Unlimited coverage for primary care providers, specialists, emergency visits and hospitals
- Unlimited coverage for preventative care, including annual physicals, GYN exams, routine screenings and immunizations
- Prescription Drug Coverage: \$10 copay for tier 1 drugs, and a \$20 copay for tier 2 or 3 drugs
- Unlimited coverage for inter-collegiate athletics
- Unlimited coverage for mental health
- Evacuation and Repatriation Services

Who is eligible:

All SUNY students, faculty, and staff traveling abroad on SUNY sponsored programs and activities are eligible. Students studying abroad on a SUNY study abroad or exchange program must be enrolled in the plan unless waived out by SUNY. Eligible participants may also insure their Dependents. Eligible Dependents are the participant's spouse or domestic partner and dependent children under 26 years of age.



How to access information:

To check claims status, ask benefit questions, obtain a Visa letter, or to inquire about specific drug coverage under this policy:

888-714-6544

or customerservice@uhcsr.com

To locate a provider/pharmacy outside of the USA and for emergencies abroad: 844-249-0748 (24/7)

To create or login to your UHC student account:

Please visit myaccount.uhcsr.com or download their mobile app from your smartphone (UHCSR Mobile App) available on the App Store or Google play.

Your UHC student account allows you to:

- View your insurance ID card
- Review claims & dates of service
- Locate providers
- Monitor travel risks, medical intelligence reports, daily security briefings of global events, drug & language translation guides.

For further details of the coverage including cost, benefits, exclusions, and reductions or limitations and the terms under which the policy may be continued in force, please refer to the Certificate, available at www.uhcsr.com





My Account

In today's digital world, you want quick, easy and secure access to your health insurance information. With your **My Account** on www.uhcsr.com, you have just that, 24 hours a day, seven days a week.

Once you've created your **My Account**, just log in with your user name and password at MyAccount.uhcsr.com and access your account online, at your own convenience.

Create your account today and:

- ◆ View your benefits and coverage details
- ◆ View or print your ID card
- ◆ Review Action Center alerts and your messages
- ◆ Check claim status and Explanations of Benefits (EOB)
- ◆ Review claims letters
- ◆ Update personal information
- ◆ Search for a preferred provider
- ◆ Provide other insurance information, accident details or Personal Representative Appointment
- ◆ Provide tax information for IRS Form 1095-B

Insurance information and self-service features at your fingertips!

Creating your **My Account** is as Easy as 1-2-3!

- 1** Visit MyAccount.uhcsr.com
- 2** Follow the onscreen prompts - you'll need the email address we have on file for you, your school ID number, or your 7-digit SR ID, located on your medical insurance ID card.
- 3** Select a user name and password. Your user name must contain 6–30 alphanumeric characters. Your password must have 8–12 characters and include at least three of the following: an uppercase character, a lowercase character, a numeric character (0–9), and a special character (e.g., *, ~, \$, etc.).

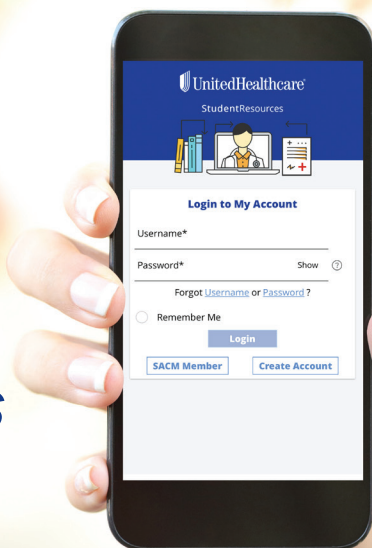
UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (**Chinese**)，我們免費為您提供語言協助服務。請致電：1-866-260-2723。





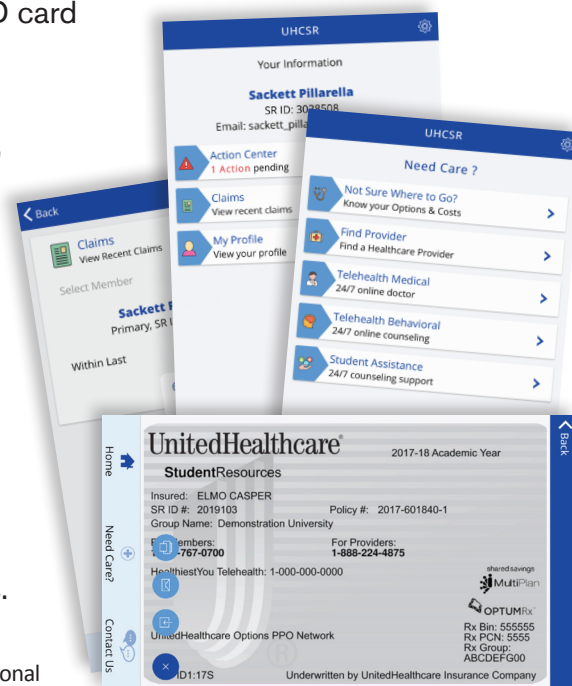
Easy Access with UHCSR's Mobile App



At UnitedHealthcare **StudentResources**, we understand you live in a digital world and want easy access to information right on your smartphone. With the free UHCSR Mobile App you have just that.

As a UHCSR member, when you use our app you have access to our most popular self-service features:

- View and share your ID card. You can even email or fax your ID card to your provider. (Covered dependents are also included.)
- View claims received within the prior 120 days for the primary insured and covered dependents. Details include the provider, date of service, status, claim amount and amount paid.
- Search for a provider. Plus with the app, you can easily look up their location on a map and give them a call.
- Create your **My Account** with your email address, school ID or SR ID number.
- Quick access to Customer Service.
- Appoint a Personal Representative to act on your behalf for health insurance matters with UHCSR.
- Easily review and explore the best care options for your needs.



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